

# Health

Primary Care	
Lead Organisation(s)	South Eastern Hampshire Clinical Commissioning Group (SEHCCG)
Main Sources of Information	<p>Correspondence and meetings with officers from the SEHCCG and practice managers</p> <p>Better Local Care website <a href="http://www.betterlocalcare.org.uk/#">http://www.betterlocalcare.org.uk/#</a></p> <p>General Practice Forward View – NHS England (April 2016)</p> <p>Presentation to the Hayling Island Infrastructure Advisory Committee (3 May 2017)</p>
Existing Provision – current situation	<p>The Havant Better Local Care area has a total patient population of 76,485 (as of April 2016) which stretches across Havant, Emsworth and Hayling Island.</p> <p>A total of eight GP Practices from the area are involved, served by two Integrated Community Care Teams including District Nursing, Occupational Therapy, Physiotherapy and Old People's Mental Health (OPMH), alongside several Hampshire wide Specialist Teams and Acute based models of care designed to improve the emergency care pathway. These services are currently commissioned by South East Hampshire Clinical Commissioning Group (SEHCCG).</p> <p>The way that Primary Care is being provided to communities is evolving. Within the borough, as elsewhere across the country, people are living longer but with increasing age are developing more health problems. Demand is also increasing for other reasons, including a growing population, and General Practitioners (GPs) are seeing more patients with increasingly complex problems. Supporting people to remain healthy at home as long as possible is the key to relieving pressure on over-stretched resources.</p> <p>Changes are already happening with patients being encouraged to seek help from a pharmacist as a first port of call. Online services allow patients to book or cancel appointments, to make repeat prescription requests and increasingly to have access to their own patient records. Local GPs are also trialling 'eConsult'<sup>1</sup>, an online service to improve access to medical advice. For those without access to information technology, telephone receptionists are trained to 'triage' patients, to prioritise and allocate patients to the appropriate</p>

<sup>1</sup> eConsult is an online tool that offers patients immediate self-help advice or can be used to send an online consultation directly to their GP who will reply within 24 hours. It may also help patients to manage certain conditions, without the need to attend the surgery in person. The tool, mainly hosted on GP practice's websites also includes signposting to other services and a symptom checker which can help patients establish whether they need a GP appointment

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professionals according to the urgency of their need for care.

The catchment areas of the various medical practices that provide services for the borough's residents overlap with each other and the local plan areas and some also serve residents outside of the borough. Although a range of 1800-2000 patients per doctor may be considered 'normal', in reality the situation varies considerably depending on the nature of the population within the catchment, the size of the practice and the degree of specialisation and range of services provided of the team supporting the doctors.

The tables at Appendix X provide data on registered patient numbers for practices that are situated within the borough, and also for some located outside but close to the borough boundary.

The South Eastern Hampshire Clinical Commissioning Group (SEHCCG) is required by NHS England to hold an Estates Strategy for its area. In general, health facilities within the Havant locality are of mixed tenure and vary significantly in condition, and lifespan.

While some clinics and medical practices are in the ownership of the SEHCCG others may be owned by the group practices themselves or by a property company.

### Oak Park Community Clinic

The wider Havant area is served by the Oak Park Community Clinic on Lavant Drive, Havant. After 18 months of construction the building was completed in October 2012 and opened to patients in December 2012. The facility is fit for purpose and currently has capacity to deliver existing services now and into the future. Current services at Oak Park Community Clinic are:

- Outpatient and community services across a range of specialties.
- Therapies - physiotherapy, speech and language therapy and occupational therapy.
- Diagnostics - x-ray, ultrasound and echo.
- Podiatry.
- Rapid Assessment for Older People.
- Diabetic Retinopathy screening.
- Children's outpatient and community services.
- Facilities for a mobile scanner to visit the site (e.g. MRI).

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### Havant Health Centre

This facility has been identified as requiring replacement within the next 5-10 years. The Health Centre currently provides GP services from two GP Practices; their surgeries are currently operating at capacity. The existing facility has a small amount of spare capacity however it will not meet the needs of the practice and community population moving forward.

### Emsworth Surgery

The existing surgery building does not meet the requirements for space moving forwards.

### Hayling Island

Hayling Island is well served for Primary Care. There are two GP Practices situated on the island: The Elms Practice and the Waterside Medical Practice which are both located at the NHS Property Services owned Hayling Island Health Centre. The 2016/17 condition survey rates the condition of the building as in good condition. Both Practices currently have no GP vacancies and when surveyed in 2016 by SEHCCG had the lowest number of patients per GP of all of the practices in the CCG area. Practice registers are not closed to new patients and there is potential space within the Health Centre, or on adjoining land owned by the Borough Council, for additional consulting rooms if required. Patients on the northern part of the island also fall within the catchments of the both the Bosmere Medical Practice and Homewell Curlew Practice surgeries nearby on the mainland.

### Leigh Park

Capacity in primary care has recently been extended, however without the development of Community Facilities; space for any new population will not be able to be met. There is some capacity for health services to be provided in the Leigh Park (Dunsbury Way) Clinic however this facility is to be included in the wider area regeneration proposals.

### Waterlooville Health Centre

This facility has also been identified as being in need of replacement to enable the development of Primary care delivery at scale and the Multi-speciality Community Provider (MCP) model.

Planned Provision – anticipated needs

### Oak Park and Havant Health Centre

The MCP model envisages the Oak Park Community Clinic in the role of the Havant Area Large Health Hub, providing access to primary care. In the future reorganisation of the facilities may be made to accommodate the primary care currently provided at the Havant Health Centre and the administrative services

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could be relocated to the Plaza as part of the One Public Estate project. The CCG is therefore working with its clinical partners and Havant Borough Council as part of the One Public Estate project to enable the provision of a new facility. The two GP Practices from Havant Health Centre would need to be re-provided in any new development. The likely re-provision cost is £12.5m.

### Emsworth Surgery and Denvilles-Emsworth Strategic Site

Consideration has been given to the use of the Cottage Hospital which is centrally located and is owned by NHS Property Services. However it is not fit for purpose so the plan is to replace the existing surgery with a new building. An application for capital has been submitted and the sum of £4.4m is available to deliver on a readily available site for a limited period of time.

Within the terms of the S106 planning agreement for the Hampshire Farm development a site (Redlands Grange) has been set aside for a doctor's surgery and pharmacy. This part of the agreement is time limited with discussions and negotiations being ongoing. This site would become more central to the expanding population given the proposed developments to the north of Long Copse Lane and at the Strategic Site. While the new population arising would generate the need for one-two additional doctors they would be located within an existing practice under the MCP model.

### Leigh Park

Following a successful bid by the Council to the Estate Regeneration Fund HBC is working with the NHS and HCC on the feasibility and options for the Leigh Park Centre Community and Wellbeing Hub Project to include replacement of the health facilities. This has the potential to create a Local Health Hub – smaller than the area health hub at Oak Park. However the likely timeframe for this is unknown at present, and no capital expenditure has been identified by the NHS as yet.

### Waterlooville Health Centre

The likely timeframe for replacement to enable the development of Primary care delivery at scale and the Multi-speciality Community Provider (MCP) model is 5-10 years. However no capital expenditure has been identified to meet this as yet.

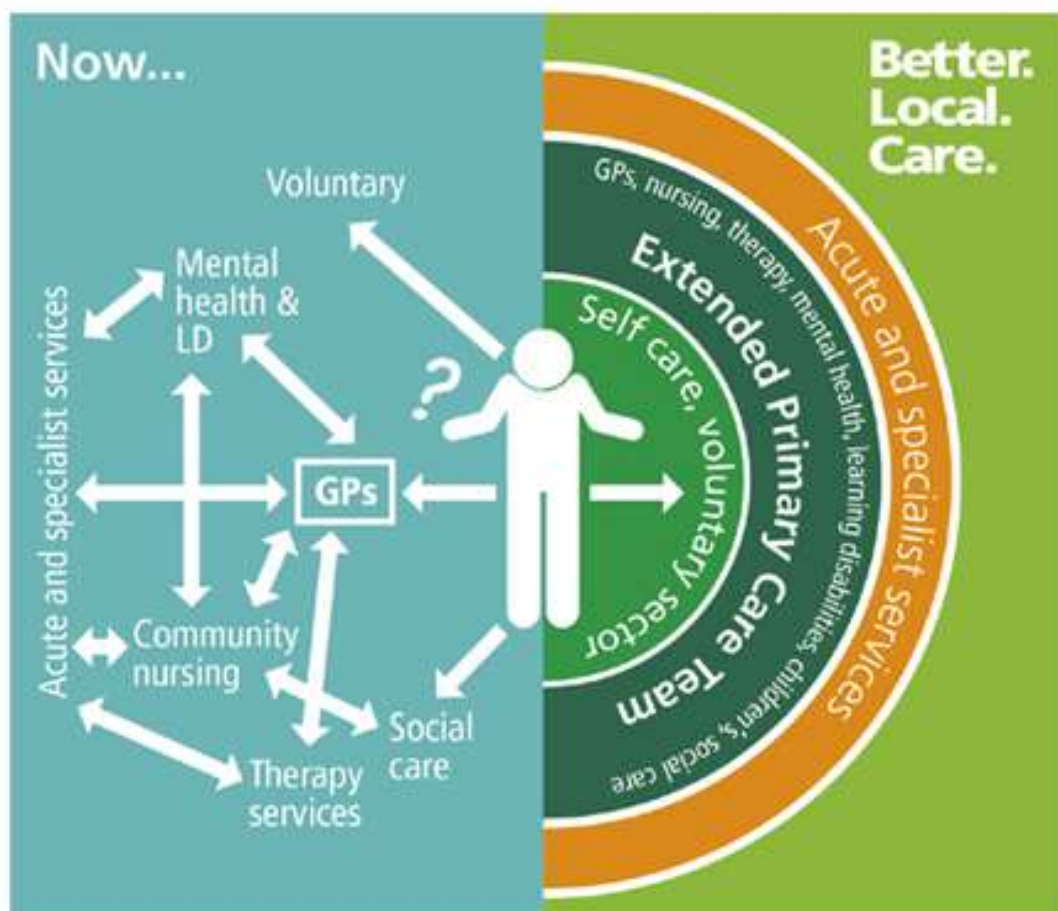
### Sources of Funding

Funding for the NHS comes directly from taxation. Since the NHS transformation in 2013, the NHS payment system has become underpinned by legislation.

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	<p>The services of GP Practices are commissioned by the CCG and paid per head of population.</p>
Key Issues & Rationale	<p>The model of primary care services is changing as set out in the General Practice 5 year forward view. General Practices will work with or as part of the Multi-specialty Community Provider (MCPs) which will transform the range and accessibility of services available through primary care, by fusing GP surgeries, community health teams and other health and care professionals. In doing so, people will receive more timely and appropriate care closer to home; in a way that promotes independence and prevention. Increased access to these primary care services and the provision of more support at home from the local extended primary care team (GPs, community and practice nurses, pharmacists, physiotherapists, social care and voluntary sector), will provide a wrap-around service for a locality. As well as early intervention, the management of long term conditions through the creation of specialist community teams and improved access to the tools to self-manage conditions is the key.</p> <p>Within Hampshire 'Better Local Care' is the Vanguard Multi-specialty Community Provider. It is a new partnership between local NHS and care organisations, GPs and charities which all believe there is a better way to plan and deliver care in Hampshire. For better local care to work it requires everyone, from GPs to nurses, social workers to volunteers, and even patients themselves, changing the way they think, work and act. It also means rethinking the way care funding is spent.</p>

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The changing model of primary care services referred to above, with support from the SEHCCG, is already enabling groups of GP practices to join together to develop new approaches to serving their communities, and provide such as extended care from 8am-8pm weekdays, and also care at weekends, by sharing services and staff across practices. This is enabling the patient / doctor ratio to be extended up to 3,000 patients / doctor.

### Role of Planning Policy

The built and natural environments are major determinants of health and wellbeing. Of the three dimensions to sustainable development, planning's social role includes supporting healthy communities. The NPPF (paragraph 73) includes having access to high quality open spaces and opportunities for sport and recreation as making an important contribution to the health and well-being of communities. Health is also an issue for planning to ensure that new development is appropriate for its location to prevent unacceptable risks from pollution (paragraph 120) and avoid adverse impacts from noise (paragraph 123).

The NPPF (paragraph 156) expects Local Plans to plan positively for the development of the infrastructure required in the area and to include strategic policies to deliver the provision of infrastructure including the provision of

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health facilities. In paragraph 171 on health and well-being, '*Local planning authorities should work with public health leads and health organisations to understand and take account of the health status and needs of the local population ...*'

The Planning Practice Guidance also defines a healthy community as '*a good place to grow up and grow old in.*' Some specifics include encouraging active healthy lifestyles by ensuring good access to local services and facilities by walking, cycling and public transport. Also the creation of healthy living environments for people of all ages which support social interaction and are adaptable to the needs of an increasingly elderly population and those with sensory or mobility impairments.

Core Strategy Policy CS1 Health and Wellbeing covers most of the aspects referred to the NPPF above including retention and provision of recreation, sports and leisure facilities and increasing opportunities for cycling and walking. It also includes the opportunities for growing healthy food as well as exercise afforded by the provision of allotments.

### Conclusion & Action

Both the Plaza Area One Public Estate and the Leigh Park Centre Community and Wellbeing Hub Regeneration Projects provide the opportunity to create new and improved health facilities to meet the needs of the growing and ageing population. While the development of the Strategic Site and other sites in the Emsworth area will require additional GPs these could be accommodated subject to the Emsworth Surgery finding a suitable new site / premises that will be capable of further expansion in the future. The future for the Waterlooville Health Centre remains uncertain pending the identification of funding for replacement facilities.